

FRAMEWORK: EXPLANATION OF DIAGNOSIS

Step 1: Setting the Stage

1. Introduces self and role []
2. Makes good eye contact []
3. Displays appropriate body language, sits down []
4. Uses appropriate tone of voice []
5. Expresses caring, concern, empathy []

Step 2: Discussion of Diagnosis

1. Explains findings/arrival at diagnosis []
2. Discusses treatment plan []
3. Discusses risks []
4. Avoids medical jargon []

Step 3: Identification of Barriers

1. Assesses understanding []
2. Solicits questions []