### Nuts & Bolts Handout Jamie Hess MD Sundip Patel MD

## Talk Date: Thurs April 27th 1:30p-2:30p

### 1. <u>Clerkship orientation</u>

- a. Cover the objectives of your particular rotation For example, if you emphasize ECG interpretations then clearly state that
- b. Grading
  - i. Go over exactly how grades are calculated
  - ii. Explain what it will take to earn an Honors, High Pass, Pass, and Fail grade
- c. Excused Absences Rules
  - i. State what reasons are appropriate for an absence Step II, Interviews, Illness
  - ii. Outline how missed time must be made up
  - iii. Make sure your absence rules jive with the med school's rules
- d. Expectations of students
  - i. Dress scrubs? White Coat? Does it change if working at Urgent Care?
  - ii. Shift work On time every time for shifts and lectures
  - iii. Attitude / work ethic Expect students to work hard and be upbeat
- e. EMR training
  - i. Home Students
    - 1. Show them the EM specific screen and how to access the triage, sheet, nursing notes, labs, Radiology images, past visits
  - ii. Visiting Students
    - 1. Show the same as what you are showing your home students
    - 2. May need to train them how to use your particular EMR
    - 3. Should make sure they have a working username / password
    - 4. If have a choice between visiting students doing generic hospital training and a faculty member giving EM specific training, choose the latter if possible
  - iii. Note writing show both home and visiting students how to write a note
- f. Visiting students
  - i. Badges and Parking
    - 1. Send paperwork for both well in advance of orientation so students can fill out
    - 2. Know your Badge Office and Parking Office hours so that visiting students can get both on the day of orientation or during other times
    - 3. Show them the essentials where are the lockers, cafeteria, etc.
- g. Schedule
  - i. Go over Shift scheduling rules Example: No more than 6 shifts in a row
  - ii. Go over rules for switching shifts after schedule is made
  - iii. One suggestion have students follow intern duty hour rules
- h. Lectures / Simulation
  - i. Outline what lectures are required and what are not
  - ii. Clarify how to make up missed lecture / sim time
- i. Close any loopholes experienced from prior rotations
  - i. Example rescheduling quiz or test during clinical time is not allowed
  - ii. Example found students were asking faculty to leave shifts early, put in syllabus that must be cleared by the clerkship director not faculty
- j. Put the orientation slides online so that students can access them later
  - i. Cuts down on questions to you as all the information you presented is there
  - ii. Prevents students from using the argument that information wasn't presented at orientation

# 2. Ways to streamline day-to-day clerkship operations for more efficiency and less stress

- a. Coordinator
  - i. Must have a coordinator, especially if you are a required rotation
  - ii. If you have a required rotation, try to get money from the medical school
  - iii. If not required, you will need to see how the department can provide your coordinator protected time to help handle clerkship duties
  - iv. Coordinator can save you a lot of time and effort by
    - 1. Troubleshooting issues with Home / Visiting students
    - 2. Helping to fill out required evaluations, med school paperwork
    - 3. Serving as a liaison between you and the medical school
  - v. Clerkship Director (CD) and coordinator must be in constant communication to handle emergencies
    - 1. Coordinator should know how to contact CD when not working in ED
    - 2. Go over what a coordinator can and cannot handle when the CD is working in the ED
- b. Student Schedule Changes
  - i. Strongly consider an on-line schedule that coordinator, CD, and students can access
    - 1. Word document uploaded to Google Drive (It's free!)
    - 2. Scheduling software is good, but can be expensive
  - ii. Coordinator and clerkship directors must have access to real time schedule to change / review for duty hour violations
  - iii. On-line schedule ensures students have access to latest schedule at all times
  - iv. This also ensures 16 paper schedules aren't floating around causing confusion
- c. Student illness/absences
  - i. Make sure rules are covered in orientation AND syllabus
  - ii. Make sure students contact both the CD and coordinator so that they are on the same page and students are not playing "mom off on dad"
- d. Lectures
  - i. Send reminder emails to lecturers
  - ii. Book rooms months in advance
  - iii. Make sure students have schedule on orientation day
    - 1. Get their emails/phone numbers in case of changes (lecture cancelled due to snow, lecturer unavailable, etc)
  - iv. Ensure essential resources are there
    - 1. Suture Lab pigs feet, suture kits, sutures, chuck, how to dispose everything, etc

#### 3. Interactive Clerkship Curriculum that doesn't tax resources/time

- a. Simulation
  - i. Create core cases that can be reused every month. Takes time upfront but then easy afterwards
  - ii. Make sure to have all of your equipment ready for each sim session
- b. Didactic: lectures
  - i. Limit number of in person lectures (difficult from faculty recruitment perspective)
  - ii. Consider taped lectures, interactive options like Articulate, online modules
- c. Procedure practice sessions
  - i. Suturing, defib/cardioversion, IO, Airway, central line
  - ii. Consider ultrasound (especially ultrasound guided IVs which is applicable to students going into many different fields)
  - iii. Perfect teaching opportunity for senior residents interested in education
- d. Maximize use of flipped classroom
  - i. Students prep ahead of time prep to maximize face to face time

- e. Involve residents, pinpoint people ahead of time who can be committed each month
- f. Integrate into resident lecture series/conference day (free didactics already planned!)
- g. Consider pooling resources (if multiple EM programs in an area: Tox at one, EMS at another)

# 4. Directly observe students on ED shifts

- a. Decide on what you will observe
  - i. Entire H&P vs just history vs just physical
  - ii. Interpersonal skills
  - iii. Procedure suturing
- b. Make sure student is aware of what will be observed
  - i. It's the right thing to do
  - ii. It's easier for the student to accept your feedback when they know what is being observed
- c. Don't assign any grading to this observation
  - i. Students will be very nervous and could affect your eval of them
  - ii. Students won't be their true selves
- d. Have student sign sheet stating H&P observed
  - i. Proof to student (and med school) you are doing this
  - ii. Can use medicine mini-CEX form or a home grown form
- e. When should you to do this?
  - i. Beginning of your and student's shift
    - 1. You are not burdened with pts yet, may not have gotten signout yet
    - 2. Have a bit more time to spend with student, give feedback
  - ii. Teaching shift
    - 1. Probably most optimal solution
    - 2. Teaching attending already there to hear cases
    - 3. Point of shift is giving feedback, personalized education and observing H&P easy way to do it
    - 4. Teaching shifts are expensive
  - iii. Sim with standardized patient
    - 1. Low tension scenario that puts the student at ease
    - 2. No clinical time constraints to see a patient quickly and move on to next patient
    - 3. Standardized patient can give feedback on student H&P skills in addition to faculty
      - a. Cons cost, time, not exactly observing a true EM H&P
  - iv. Faculty member comes by to observe H&P (not during shift)
    - 1. Meets requirements of observed H&P
    - 2. Likely not practical as what faculty member will use non-clinical time to do this?
- f. Why do this?
  - i. It's an LCME requirement
  - ii. Students filling out med school eval forms and they must attest to if H&P was observed (having signed form comes in handy here since if students are clicking no, you have proof to the school that you are doing it)
  - iii. Generation of students seeing pts with little to no guidance on how to do H&Ps

# 5. Identify resources to help

- a. Curriculum
  - i. Manthey et al. Revised curriculum. Acad Emerg Med. 2010;17:638-43
    - 1. General competencies students should know on an EM rotation
    - 2. Core educational topics to cover in EM

- ii. Tew MC et al. Implementing a third year Emergency Medicine medical student curriculum. J Emerg Med. 2015: 48(6); 732-743.
  - 1. Curriculum for institutions that have a 3<sup>rd</sup> year EM rotation
- b. Resources for students on their Emergency Medicine rotation
  - i. CDEM curriculum www.cdemcurriculum.org
    - 1. Provides students with approach to most common ED complaints
    - 2. Information on specific disease processes with
  - ii. Flipped EM classroom flippedemclassroom.wordpress.com
    - 1. Videos on approaches to common complaints and common disease processes
    - 2. Based on CDEM website
  - iii. Life in the Fast Lane <u>www.lifeinthefastlane.com</u>
    - 1. ECG, Tox, and Ultrasound libraries for students to review if they are weak in those areas
    - 2. May be a bit more resident oriented than student oriented
  - iv. Procedure Videos
    - 1. EMRA <u>https://www.emra.org/students/education/skill-demonstration-videos---topics-pertaining-to-em/</u>
      - a. Links to New England Journal of Medicine videos on procedures (may need to access through med school library)
    - 2. Academic Life in Emergency Medicine <u>https://www.aliem.com/videos/</u>
      - a. Videos on wound closure, eye exam
- c. Resources for Clerkship Directors
  - i. SAEM exams <u>www.saemtests.org</u>
    - 1. Can assign students quizzes base on particular topics (GI bleeding, Pulmonary emergencies, etc)
    - 2. Can also have students do National EM M4 exam if looking for a clerkship exam and do not want to create your own
    - 3. You will need to get a username and password (not hard to get)
  - ii. Sim Cases
    - 1. (MEDed PORTAL cases) <u>www.mededportal.com</u>
      - a. Search for sim cases and can adapt to your clerkship
    - 2. <u>https://emsimcases.com/</u>
      - a. Has detailed sim cases that are EM specific
    - 3. CORD oral board and sim cases
      - http://www.cordem.org/i4a/pages/index.cfm?pageid=3403
        - a. Great cases that can be used as oral board style cases or sim