## **Application 2.0** - Building a better application process CORD Application Process Improvement Task Force

Narrative: The CORD Application Process Improvement Task Force developed and implemented a strategy to combat the ever increasing number of applications per applicant causing our application overload. Applicants were surveyed on the drivers for their decisions in the match and our first interventions to reduce double booking of interviews. We will present our findings and ideas for the next cycle in a 560 style.

## Goals & Objectives:

- 1. Understand the historical national trends in EM residency applications.
- 2. Review the development of the strategies used this year to improve the application process.
- 3. Present the survey results
- 4. Discuss the next steps to continue to improve the application process.
- 5. Open a discussion for further feedback and ideas to further improve the application process.

Speakers: Lucienne Lutfy-Clayton, Laura Hopson, David Gordon, Alexis Pelletier-Bui

- EMRA Match added new filters/program descriptors
  - Program Culture Description
  - Number of SLOEs for Interview
  - Visa sponsorship
- Survey Demographics
- Survey Results on drivers of behavior
- Interview Broker Double Booking Policy
  - New double booking policy enacted to reduce double booking
  - 81/160 programs opted in
  - 1st Warning: 173
  - o 2nd Warning: 41
  - Program Warning: 46
  - Number of Unique Applicants Warned: 123 (~10%), last year ~ 40% of applicants double booked
    - Double bookings reduced over season max 39(10/21) min 0
    - 2nd warning and program notification very low throughout season
  - Survey Response to this intervention
- Qualitative Review of survey responses
- Discussion