

## Improving Patient Safety with Better Handoffs: Strategies for Success

The Joint Commission estimates that 80% of serious medical errors are related to miscommunication between providers during transitions of care ("handoffs"). The ACGME has highlighted this as a key area of focus for CLER.

This panel discussion will provide you with realistic and attainable strategies to improve the quality of patient handoffs in your institution.

### **Goals and Objectives:**

By the end of this presentation, the learner will be able to:

- 1) describe the importance of safe and efficient handoffs,
- 2) summarize key tools that help improve handoff communication and patient safety, and
- 3) begin to formulate a strategy to enhance sign-out processes in his or her own ED

### **Target Audience:**

Junior faculty, senior faculty, resident and medical student educators, and residents with an interest in patient safety initiatives

### **Format:**

This will be a panel discussion with a focus on highlighting real-world successes and challenges around patient handoffs. An interactive Q&A will provide opportunities for participants to discuss issues and challenges they have experienced and receive tips and resources to assist.