**Communication Teaching Instructors Guide**

**Background:**

Good communication is the core of any successful career and in medicine it is particularly important. As physicians we communicate with patients, other physicians, nurses, midlevels, family members, etc. It is important to teach learners good communication skills that they can continue and improve on in their own practice. Effective communication is vital for consultations with other physicians to come up with comprehensive patient care plans. It is also important when delivery bad news to patients and their families. Observation is a good way to obtain the basics of effective communication but it is important for learners to have opportunities to practice their communication skills in controlled environments (sim).

**Purpose and Goals:**

To provide tips for good communication skills for all types of expected interactions in healthcare. Also, to provide methods of communication teaching, as well as provide productive and helpful feedback.

* Developed for residents and attendings at any level who will be teaching a learner

**Objectives:**

By the end of this didactic, the learner will be able to:

* Understand the importance of effective communication
* Communicate effectively with patients, consultants, nursing, etc
* Facilitate learning through sim, practice scenarios and real-life interactions
* Provide effective and constructive feedback to other learners

**Resources Files:**

* **Communication teaching PowerPoint**
  + Didactic presentation which introduces the methods for communication teaching
* **Handout**
  + This document provides a summary of the teaching points for the module

**Module Duration:** Approximately 30min

**Required Resources:**

* Computer with Powerpoint running capability

**Pre-Reading**

* <https://www.saem.org/docs/default-source/saem-documents/education/module-04-patient-communication-skills.pdf>
* <http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.62.2712&rep=rep1&type=pdf>
* <https://www.saem.org/docs/default-source/saem-documents/education/module-05-interpersonal-relationships.pdf>